



ROLE: Product Consultant-Product Strategy Unit

Center of Excellence in Human-centered Computing at IIIT Delhi is inviting applications for “**Product Consultant - Product Strategy Unit.**” The Product Strategy Unit for Inclusive Public Technology is an initiative aimed at bringing together industry and academic experts to drive the creation of inclusive digital solutions, public goods, and systems that improve the delivery of public services.

Key Responsibilities:

- Act as a trusted advisor to government leaders on digital public service delivery.
- Guide the design and implementation of inclusive, citizen-centric technology products.
- Plan and prioritize program activities in alignment with broader transformation goals.
- Manage stakeholder communication through documentation, presentations, and regular updates.
- Conduct analysis and prepare reports, whitepapers, and dashboards for key stakeholders.

Qualifications:

- Bachelor’s degree in Business, Marketing, Information Technology, or a related field. Advanced degrees or certifications are advantageous.
- Overall 3-5 years in IT Business Analyst role with at least 2+ years of experience in hands-on product management.
- Prior experience in a consulting or advisory role, with a focus on product consultation in the development sector, preferably with government, is desirable
- Prior experience with guiding clients through product implementations, customizations, and optimizations.
- Have worked on ensuring that products not only met functional requirements but also provided an intuitive user interface. Having product management experience in building inclusive products for public service delivery would be an added advantage.

Required Skills:

- Excellent at product strategy and roadmap development, using different prioritization techniques, user journeys, and personas
- Working understanding of Agile project management, especially user stories
- Understanding of User experience (UX) design principles, tools, and techniques. The ability to create mockups and wireframes is a must.
- Strong analytical and problem-solving skills.
- Proven experience in developing strategies to get feedback earlier in the development process from your target users to help improve the quality and reach of the product.
- Exceptional communication skills, including researching, writing, conversing, and presenting clearly in English.

- Ability to articulate complex concepts in a clear and understandable manner.
- Proven ability to independently handle multiple diverse assignments simultaneously, successfully complete assigned tasks and meet deadlines while conducting high-quality work.
- Ability to not just multitask, but even enjoy working on different projects at once.
- Ability to work closely with multiple team members in a collaborative manner.
- Demonstrated passion for making social impact - evidence of being a doer - strong work ethic and self-accountability, and high emphasis on excellence.
- Ability to critically analyze complex issues and break them down into manageable tasks.

Salary and Duration: The salary will be in the range of **20 Lakhs -30 Lakhs** per year based on the candidate's qualifications and experience. The duration of the job will be equal to the duration of the project and co-terminus with the project. The position is contractual and project-based. Currently the project duration is till July 31st July 2026.

Location: **Candidates based out of Delhi-NCR would be preferred.** The candidate chosen for this role will be based in Delhi-NCR

How to apply

Please send your C.V. to chcc@iiitd.ac.in. Please also send a cover letter indicating how fit you are for the job and if offered, how soon you will be able to join. The last date for application is **25/08/2025**, however, applications will be processed and received and people will be asked to join as soon as possible.